

TENDERING INFORMATION FOR GRAND CAYMAN

When arriving in Grand Cayman tomorrow, we will be utilizing small boats to transport you to the island/shore. This is called a Tender Service, using Tender Boats. This service is provided by a local company in Grand Cayman. In order to make sure every guest is transported safely, we suggest that you follow the Safety Guidelines below.

SAFETY INSTRUCTIONS:

- 1. Do not crowd in gangway areas.
- 2. Have your hands free to use the railings.
- 3. Wear comfortable, safe shoes since areas might be slippery.
- 4. Wait for a signal from the Crew Member in charge to board or disembark.
- 5. Follow instructions of the Crew Members.
- 6. Use any hand rails and do not jump or run while boarding
- 7. Sit down while in the tender boat at all times. Do not stand up as the tender boat approaches the pier or the ship. Remain seated in your seat row until you can step directly to the boarding point without standing in line. Keep in mind that there may be sudden movements while the tender boat is along side the ship, due to the motion of the seas.
- 8. No smoking in the tender or in line.
- 9. Notify Crew Member if you have any problems or feel uncomfortable.

We wish you a safe and enjoyable day in Grand Cayman.

ALL GUESTS

You will need your 'Key to the World' card and Photo ID (Guests 18 years and older) ready as you debark the ship. Please follow the tendering process below that pertains to you. Tenders will run continuously throughout the day from the Disney Magic to the pier and back until Last Tender at 4:15 pm.

FOR GUESTS WITHOUT PORT ADVENTURES:

Tendering will begin at approximately 7:30 am via a Tender Ticket process in the Buena Vista Theatre, Deck 5, Aft. We ask that you have breakfast, and collect all members of your party before proceeding to the Buena Vista Theatre, at which point, you will remain in the theatre until the next available tender boat is ready for boarding. <u>Ticket distribution will run until approximately 11:00 am or when open tenders are announced</u>, allowing you to proceed directly to a gangway on Deck 1 without a ticket.

FOR GUESTS GOING ON PORT ADVENTURES:

- · If your Port Adventure meets before 11:00 am:
 - Please meet at your designated excursion meeting location onboard at the time listed on your Port Adventures Ticket. Your Port Adventure Ticket will be considered your tender ticket.
- If your Port Adventure meets at 1 1:00 am or later:
 - Please meet on the pier. You should allow at least 45 minutes for tender travel time before your excursion meeting time on the pier. An announcement will be made when tender tickets are no longer required, approximately 11:00 am. Until then, please meet in the Buena Vista Theatre to collect a tender ticket.

Towels will be provided in the meeting locations for all water-based excursions. For those Guests not on shore excursions, towels are available by the Deck 9 pool areas. **We kindly ask you to return all towels back to the ship after your tour.**All excursions will return to the Grand Cayman pier, where tender service will run continuously back to the Disney Magic until 4:15 pm.

THE LAST TENDER BACK TO THE DISNEY MAGIC WILL LEAVE THE PIER AT 4:15 PM. WE ENCOURAGE GUESTS TO RETURN EARLIER TO AVOID LONG TENDER TIMES.